

## **NRG: Mac & FileMaker Shipping Software**

### **Which digital scales are supported by NRG's shipping software?**

NRG's shipping software for Mac and FileMaker supports a variety of digital scales including:

USB Connected Scale - NRG's shipping software also supports a variety of USB (non-serial) scales like the Fairbanks Ultegra and Toledo PS 60. These scales should be HID compliant. NRG cannot test all scales for compatibility.

Mettler Toledo PS60 In FileMaker, this scale should be selected as the model type for Toledo scales connected through Serial to USB adapter on Mac or Windows, or direct serial on Windows.

Fairbanks Ultegra In FileMaker, this scale should be selected as the model type for Fairbanks scales connected through Serial to USB adapter on Mac or Windows, or direct serial on Windows.

Weigh-Tronix In FileMaker, this scale should be selected as the model type for Weigh-Tronix scales connected through Serial to USB adapter on Mac or Windows, or direct serial on Windows.

*Scale selection in FileMaker shipping products is found in the Preferences menu:*

- Note:
- For serial scales you must also select the correct serial port from the popup on Mac or Windows.
  - USB scales which follow HID compliance may also work with NRGship but have not been tested for full compatibility.
  - Serial port scales should be configured for UPS communications which is 9600 baud, 7 data bits, odd parity and two stop bits.
  - Keyspan USA-19HS serial to USB adapters have been fully tested and are recommended.

<https://www.nrgsoft.com/support/activekb/questions.php?questionid=14>