

## **NRG: Mac & FileMaker Shipping Software**

### **Do NRGship products for UPS support the new "UPS Smart Pickup" option?**

This year, UPS changed their pick up options and introduced the new "UPS Smart Pickup" which alerts the driver for a pickup when you process your packages via UPS Internet Shipping - making it more efficient and costly than a daily pickup for smaller companies.

Unfortunately, NRGship users can't take advantage of the Smart Pickup option. If the customer has Smart Pickup, the notification to the driver won't happen when generating a label through our software, or with any other software supported by UPS Online tools. (except UPS.com). We have requested this service from UPS so we can include it, but it is not supported at this time.

<https://www.nrgsoft.com/support/activekb/questions.php?questionid=144>