

## **NRG: Mac & FileMaker Shipping Software**

### **Why is the return address incomplete on my shipping label printed from NRG's UPS Shipping Software?**

If you are generating a UPS label and have two or more return address lines, only the first address line will appear on the printed label. Be assured that the whole address has been provided to UPS. If you want to have the whole address printed, merge the data from lines one and two, and be sure to keep the length under 35 characters.

<http://www.nrgsoft.com/support/activekb/questions.php?questionid=78>